

TREASURY MANAGEMENT TELEPHONE BANKING



PHONE: 406.656.4216 or 877.812.1563

The following are a few quick tips to assist you in navigating the Telephone Banking system. Please listen carefully to the menu options before making a selection as they are subject to change.

FIRST MENU

- Press 2** for Spanish
 - Press 3** to report lost or stolen debit card
- Remain on the line for Main Menu options



MAIN MENU

- Press 1** for personal banking
- Press 2** for business or commercial banking
- Press 3** for credit card inquiries
- Press *** to speak with a representative about products



PERSONAL MENU OPTIONS

Prompts will continue according to the menu option selected and your accounts.

- Press 1** for account or loan information
- Press 2** for online banking and mobile app support
- Press 3** for debit card inquiries
- Press 4** to transfer funds between accounts
- Press *** to inquire about opening an account



IN ALL MENUS OR AT ANY TIME

- Press 7** to return to the main menu
- Press 9** to return to the previous menu
- Press #** to repeat menu options

AUTHENTICATION

PERSONAL

If you are calling from a phone number on file, you will be prompted to enter your full date of birth (MM/DD/YYYY) and last four digits of your Social Security Number.

In addition to what is noted above, if you are calling from an unregistered phone number you will be prompted to enter one of the following:

- Press 1** to enter a debit card number
- Press 2** to enter an account number
- Press 3** enter your full Social Security number

BUSINESS

You will be prompted to enter one of the following:

- Press 1** to enter a debit card number
- Press 2** to enter an account number
- Press 3** enter the full Tax Identification number



BUSINESS MENU OPTIONS

Prompts will continue according to the menu option selected and your accounts.

- Press 1** Password reset
- Press 2** InBusiness Support such as ACH or Positive Pay
- Press 3** eDeposit

For all others, please remain on the line.