

Subject: InBusiness Tip of the Day: Self-Service Account Unlock

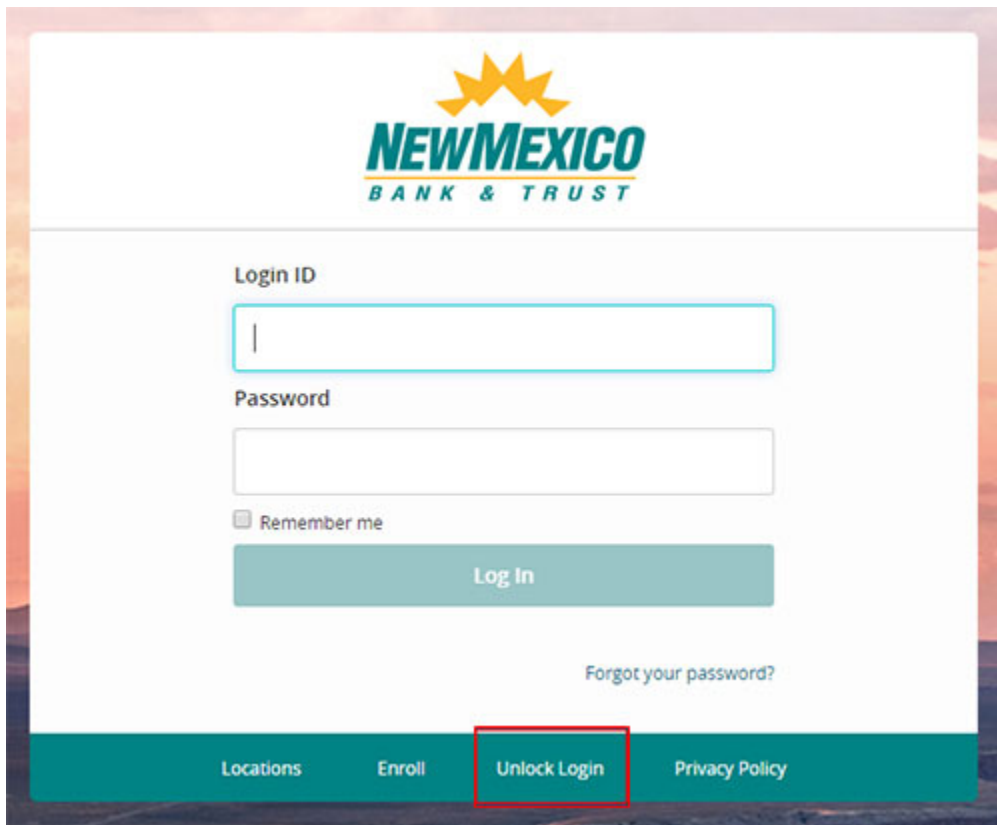
Preheader: You can now reset your own password.



A major benefit of the new InBusiness Online Banking system is you no longer need to contact a Company Administrator to reset your password! All users may now unlock their own accounts.

To unlock your account, follow the steps listed below:

1. Select **Unlock Login** from the bottom menu of the Login screen (on desktop or mobile).



2. Select the **Business** tab.

NEW MEXICO BANK & TRUST

savvy™
Customer Service
Retail and Small Business
877-280-1856
Corporate
877-812-1560

Self Service Lockout Reset

Personal **Business**

TAX ID NUMBER (TIN):
ZIP CODE:
LOCKED LOGIN ID:

Return to Login Continue

Member FDIC
EQUAL HOUSING LENDER

3. Enter your business's Tax ID number.
4. Enter zip code where your business is headquartered.
5. Enter the Login ID for the account you wish to unlock.
6. Select Continue.

If you have questions, please contact Treasury Management Support at TMSupport@nmb-t.com* or by calling 505.830.8181 (local) or 877.812.1560 (toll-free). Hours are Monday-Friday, 7:00 a.m. to 6:00 p.m. MT.

Thank you from your New Mexico Bank & Trust Treasury Management Team.

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Beginning April 7, 2020, Internet Explorer will no longer be a supported browser for Online Banking. A modern web browser, such as Google Chrome, Mozilla Firefox, Microsoft Edge or Safari will be required to access Online Banking. Other applications, such as eDeposit, will continue to work using Internet Explorer.

For detailed information and frequently asked questions on this transition, [please click here](#).

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