



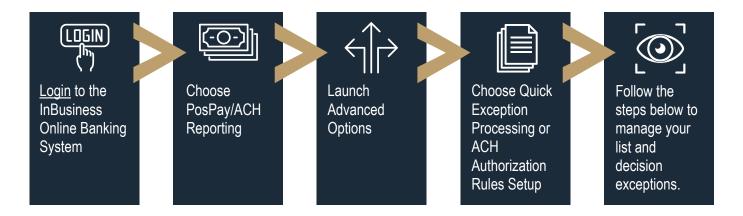
ACH POSITIVE PAY (FORMERLY ACH ALERT)

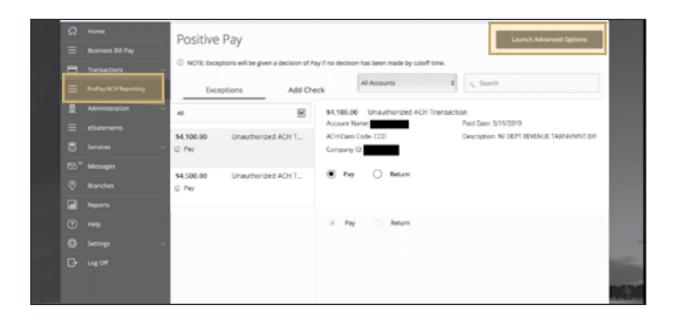
IT'S AN EXCITING TIME AT CITYWIDE BANKS!

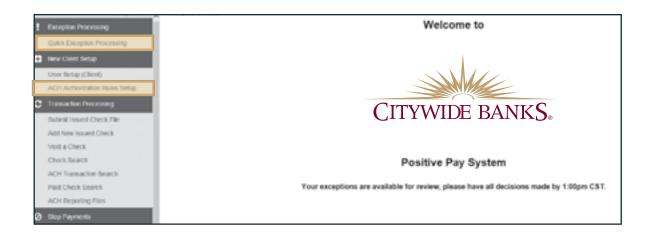
We are making system upgrades that are going to change the way you manage your ACH Positive Pay, formerly known as ACH Alert, exceptions. Starting Monday, October 21, 2019, you will have access to our new InBusiness Online Banking platform to receive notifications, make decisions and manage the ACH authorization rules you currently access through the ACH Alert system.

Citywide Banks will ensure you are set up with the same capability you currently have when the new online banking system goes live. Your existing User ID and password will remain the same in the new system.

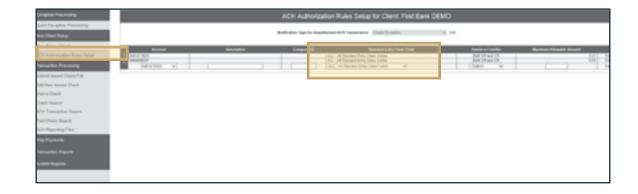
Beginning October 21, 2019, you will follow the simple steps outlined below for the new access:











For more information, please refer to the Positive Pay section in our **Online Banking User Guide**.

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