



IMPORTANT INFORMATION!

 **NEW InBusiness** Online Banking

On Tuesday, January 21, 2020, you will have access to the new InBusiness Online Banking system. As we move closer to go-live, there are some key events, dates, details and action items we'd like to inform you about.

Please review the table below, which will help prepare you for go-live on January 21. For your convenience, the Resource Center is available at nmb-t.com/resource-center to learn more.

All times are listed in Mountain Time.			
KEY EVENT	DATE	DETAILS	CLIENT ACTION
Scheduled system down time including online banking and bill payment	Friday, January 17, 2020	The system will be unavailable beginning at 5:00 p.m. on Friday, January 17, and will become available at 7:00 p.m. in inquiry only mode.	Schedule all payments prior to this date to ensure all bills are paid through Friday, January 17, 2020.
Inquiry Mode: ability to view legacy online banking post-transition	Friday, January 17, 2020	The system will be available in inquiry/view only mode beginning at 7:00 p.m. on Friday, January 17. The legacy system can be viewed until January 31.	None
Go-Live on New System	Tuesday, January 21, 2020	Online banking and bill payment systems become available after the open of business (8:00 a.m.). We recommend logging into your online banking account to verify user and account access.	Log in and begin using InBusiness Online Banking. Prior to originating payments, review your online banking ACH batches, wire templates, Bill Pay payments and payees.

			We recommend you update your InBusiness Online Banking bookmark in your Favorites tab by using this link: CLICK HERE
Download the mobile app	Tuesday, January 21, 2020	The New Mexico Bank & Trust Mobile App is available via the iOS and Android app stores.	Download app and log in for use.
Schedule any email or text alerts	Tuesday, January 21, 2020	Review and establish notification preferences to receive via email or SMS.	Schedule email and text alerts.

If you have questions or need additional information, please contact Treasury Management Support at TMSupport@nmb-t.com* or 505.830.8181 (local) or 877.812.1560 (toll-free). Hours are Monday - Friday 7:00 a.m. - 6:00 p.m. MT.

Thank you for your continued business. We look forward to better serving you!

New Mexico Bank & Trust
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