

**Subject:** Important Dates Regarding the New InBusiness Online Banking System

**Preheader:** Stay in the know about key events and details regarding transition weekend activity.



**IMPORTANT INFORMATION!**

**NEW InBusiness Online Banking**

On Monday, May 18, 2020, you will have access to the new InBusiness Online Banking system. As we move closer to go-live, there are some key events, dates, details and action items we'd like to inform you about.

Please review the table below, which will help prepare you for go-live on May 18. For your convenience, the Resource Center is available at [arizbank.com/resource-center](http://arizbank.com/resource-center) to learn more.

<b>All times are listed in local time.</b>			
<b>KEY EVENT</b>	<b>DATE</b>	<b>DETAILS</b>	<b>CLIENT ACTION</b>
Scheduled system down time including online banking and bill payment	Friday, May 15, 2020	The system will be unavailable beginning at 5:00 p.m. on Friday, May 15.	Schedule all payments prior to this date to ensure all bills are paid through Friday, May 15, 2020.
Inquiry Mode: ability to view legacy online banking post-transition	Friday, May 15, 2020	The system will be available in inquiry/view only mode beginning at 7:00 p.m. on Friday, May 15. The legacy system can be viewed until May 29.	None
Go-Live on New System	Monday, May 18, 2020	Online banking and bill payment systems become available after the open of business (8:00 a.m.). We recommend logging into your online banking account to verify user and account access.	Log in and begin using InBusiness Online Banking.  Prior to originating payments, review your online banking ACH batches, wire templates, Bill Pay payments and payees.  We recommend you update your InBusiness Online Banking bookmark in your Favorites tab by using this link: <a href="#">CLICK HERE</a>
Download the mobile app	Monday, May 18, 2020	The Arizona Bank & Trust Mobile App is available via the iOS and Android app stores.	Download app and log in for use.
Schedule any email or text alerts	Monday, May 18, 2020	Review and establish notification preferences to receive via email or SMS.	Schedule email and text alerts.

If you have questions or need additional information, please contact Treasury Management Support at [TMSupport@arizbank.com](mailto:TMSupport@arizbank.com)\* or 480.844.4511 (local) or

877.812.1561 (toll-free). Hours are Monday - Friday 6:00 a.m. - 5:00 p.m. local.

Thank you for your continued business. We look forward to better serving you!

Arizona Bank & Trust  
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As your business banking partner, we have your safety and security in mind. With the new InBusiness Online Banking system, it's important to use a modern web browser such as Google Chrome, Mozilla Firefox, Microsoft Edge or Safari for a safe and secure online banking experience. Internet Explorer will not be a supported browser for Online Banking.

For detailed information and frequently asked questions on this transition, [please click here](#).

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