

Subject: InBusiness Tip of the Day: Self-Service Account Unlock

Preheader: You can now reset your own password.

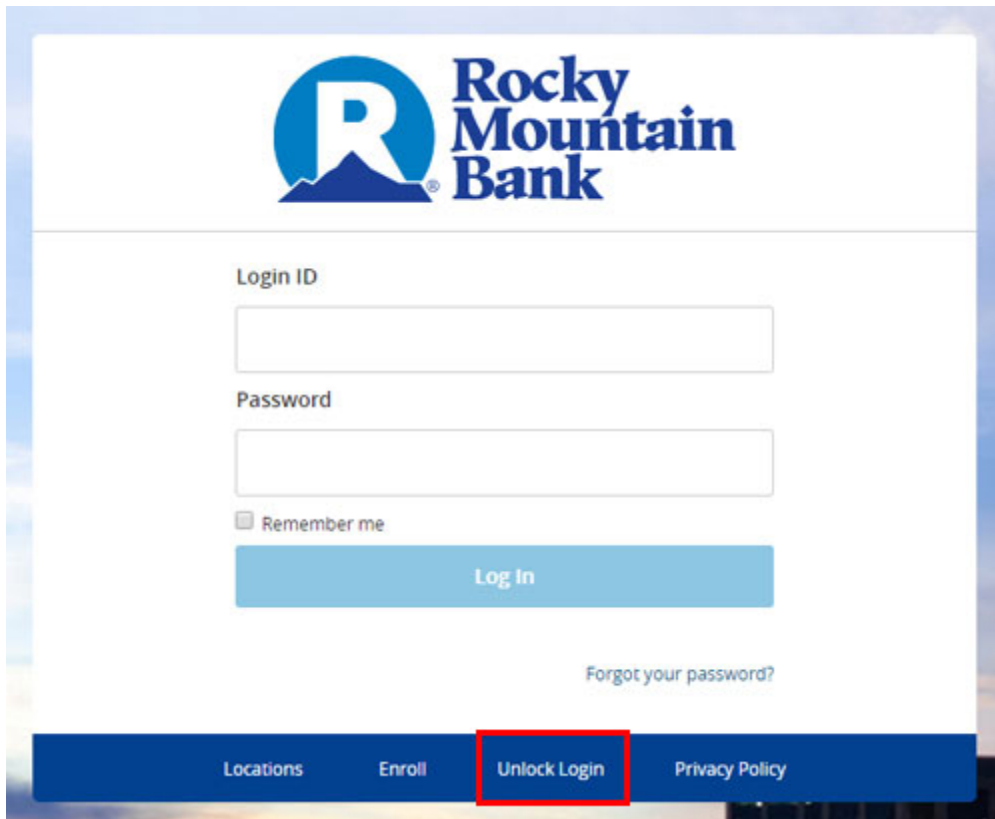


NEW InBusiness Online Banking

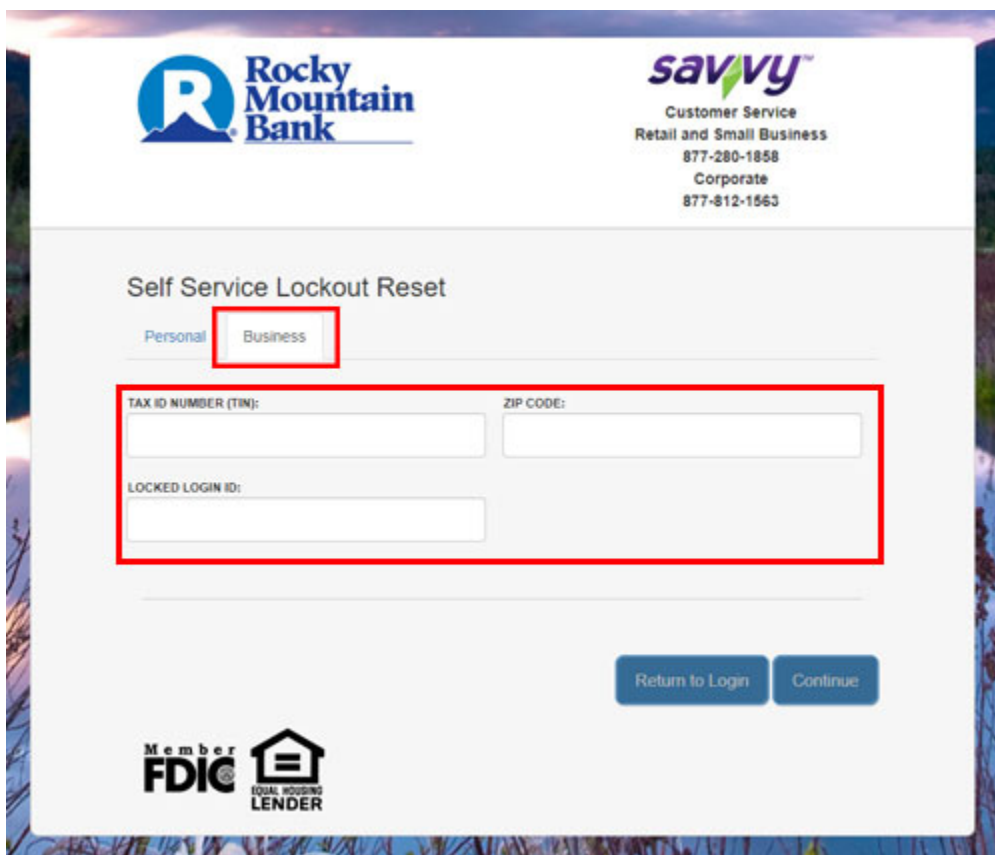
A major benefit of the new InBusiness Online Banking system is you no longer need to contact a Company Administrator to reset your password! All users may now unlock their own accounts.

To unlock your account, follow the steps listed below:

1. Select **Unlock Login** from the bottom menu of the Login screen (on desktop or mobile).

A screenshot of the Rocky Mountain Bank login page. The page features the bank's logo at the top. Below the logo are two input fields for 'Login ID' and 'Password', a 'Remember me' checkbox, and a blue 'Log In' button. A link for 'Forgot your password?' is located below the button. At the bottom, a dark blue navigation bar contains four links: 'Locations', 'Enroll', 'Unlock Login', and 'Privacy Policy'. The 'Unlock Login' link is highlighted with a red rectangular box.

2. Select the **Business** tab.

A screenshot of the 'Self Service Lockout Reset' page on the Rocky Mountain Bank website. The page has the bank's logo on the left and the 'savvy' logo with contact information on the right. The main heading is 'Self Service Lockout Reset'. Below this are two tabs: 'Personal' and 'Business'. The 'Business' tab is selected and highlighted with a red rectangular box. Below the tabs are three input fields: 'TAX ID NUMBER (TIN):', 'ZIP CODE:', and 'LOCKED LOGIN ID:'. These three fields are grouped together and highlighted with a larger red rectangular box. At the bottom right, there are two buttons: 'Return to Login' and 'Continue'. At the bottom left, there is a logo for 'Member FDIC' and 'EQUAL HOUSING LENDER'.

3. Enter your business's Tax ID number.
4. Enter the zip code where your business is headquartered.
5. Enter the Login ID for the account you wish to unlock.
6. Select Continue.

If you have questions, please contact Treasury Management Support at TMSupport@rmbank.com* or by calling 877.812.1563. Hours are Monday-Friday, 7:00 a.m. to 6:00 p.m. MT.

Thank you from your Rocky Mountain Bank Treasury Management Team.

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As your business banking partner, we have your safety and security in mind. With the new InBusiness Online Banking system, it's important to use a modern web browser such as Google Chrome, Mozilla Firefox, Microsoft Edge or Safari for a safe and secure online banking experience. Internet Explorer will not be a supported browser for Online Banking.

For detailed information and frequently asked questions on this transition, [please click here](#).

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RMBank.com



 EQUAL HOUSING LENDER | MEMBER FDIC

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