

**Subject:** Important Dates Regarding the New InBusiness Online Banking System

**Pre-header Text:** Stay in the know about key events and details regarding transition weekend activity.



## IMPORTANT INFORMATION!

### **NEW InBusiness** Online Banking

On Monday, March 30, 2020, you will have access to the new InBusiness Online Banking system. As we move closer to go-live, there are some key events, dates, details and action items we'd like to inform you about.

Please review the table below, which will help prepare you for go-live on March 30. For your convenience, the Resource Center is available at [rmbank.com/resource-center](http://rmbank.com/resource-center) to learn more.

<b>All times are listed in Mountain Time.</b>			
<b>KEY EVENT</b>	<b>DATE</b>	<b>DETAILS</b>	<b>CLIENT ACTION</b>
Scheduled system down time including online banking and bill payment	Friday, March 27, 2020	The system will be unavailable beginning at 5:00 p.m. on Friday, March 27.	Schedule all payments prior to this date to ensure all bills are paid through Friday, March 27, 2020.
Inquiry Mode: ability to view legacy online banking post-transition	Friday, March 27, 2020	The system will be available in inquiry/view only mode beginning at 7:00 p.m. on Friday, March 27. The legacy system can be viewed until April 10.	None
Go-Live on New System	Monday, March 30, 2020	Online banking and bill payment systems become available after the open of business (8:00 a.m.). We recommend logging into your online banking account to verify user and account access.	Log in and begin using InBusiness Online Banking.  Prior to originating payments, review your online banking ACH batches, wire templates, Bill Pay payments and payees.  We recommend you update your InBusiness Online Banking bookmark in your Favorites tab by using this link: <a href="#">CLICK HERE</a>
Download the mobile app	Monday, March 30, 2020	The Rocky Mountain Bank Mobile App is available via the iOS and Android app stores.	Download app and log in for use.
Schedule any email or text alerts	Monday, March 30, 2020	Review and establish notification preferences to receive via email or SMS.	Schedule email and text alerts.

If you have questions or need additional information, please contact Treasury Management Support at [TMSupport@rmbank.com](mailto:TMSupport@rmbank.com)\* or by calling 877.812.1563. Hours are Monday - Friday 7:00 a.m. - 6:00 p.m. MT.

Thank you for your continued business. We look forward to better serving you!

Rocky Mountain Bank Treasury Management Team

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